



【求人】 航空貨物オペレーター

【勤務地】 ロッテルダム

【勤務時間】 フルタイム 40 時間

【業務言語】 日本語、英語

【業務内容】 以下、英語参照

航空貨物オペレーション業務

- 航空貨物輸出案件のオペレーション業務
- 航空会社、フォワーダー、通関業者との調整
- 出荷スケジュール管理
- 顧客からの問い合わせ対応
- 輸入業務サポート

Contract Logistics 顧客窓口業務

- CL 顧客からの問い合わせ対応、各種調整
- 出荷および入庫オペレーションに関する社内調整
- 倉庫オペレーションチームとの連携

【応募条件】

- オランダ労働ビザ保有者、ロッテルダム近郊にお住まいの方でオフィス通勤が可能な方
- 日本語及び英語で円滑かつ効果的なコミュニケーションが図れる方（社内、社外）
- フォワーディング業界での航空輸出業務経験のある方
- チームメンバーと協力しながら業務を進められること
- 顧客対応を含むオペレーション業務に柔軟に対応できること
- 主体的に業務に取り組めること

ご興味のある方は宮島（06-14690830）までご連絡ください。もしくは CV をもってご応募ください (info@miyajimarecruitment.com)。





Air Freight Operator, Rotterdam

Japanese and English, Full time on-site work

Our client is a global logistics and transportation company headquartered in Japan, with operations based in the Rotterdam area. They are currently looking for an Air Cargo Operator to join and strengthen their operations team.

This position offers an excellent opportunity for candidates with experience in air cargo export or import who are looking to further develop their careers within an international Japanese organization. In this role, you will gain hands-on experience and develop a comprehensive skill set across both air cargo export and import operations while working in a dynamic global logistics environment. The role also includes Contract Logistics customer service tasks, allowing you to further broaden your logistics expertise.

Job Description

Air Freight Operations (ca 70%)

- Handle operational processes for air export shipments
- Coordinate with airlines, freight forwarders and customs brokers
- Manage shipment schedules
- Respond to customer inquiries
- Provide support for import operations (if necessary)

Contract Logistics - Customer Service (ca 30%)

- Serve as the primary contact for Contract Logistics (CL) customers, handling inquiries and coordination
- Coordinate outbound shipments and inbound warehouse operations
- Work closely with the warehouse operations team

Requirements

- Holding a Dutch work permit
- Fluent Japanese and Business-level communication skills in English
- Experience in air export operations within the freight forwarding industry
- Ability to communicate smoothly and effectively in Japanese and English with both internal teams and external partners
- Ability to work collaboratively with team members
- Ability to take initiative and work proactively

Work conditions

- Fulltime onsite work, Working hours 8:30-17:00
- The salary will be discussed based on experience
- 25 paid holidays, Holiday payment and Bonuses
- Transportation allowance, Company's pension scheme

Please feel free to call Ms. Yumiko Miyajima (+31.6.14690830) for more information or you can apply for this job by sending your CV to info@miyajimarecruitment.com.

